

Usability Testing Results

Completing your co-owner profile

Usability Findings

6 / 6 users **succeeded** in creating their co-owner profile

- All users took their time to thoroughly read through all questions in each section
- 5 out of 6 users felt that the breadth of questions and topics covered were appropriate for information needed in finding a co-owner
- 1 user stated that the percentage tracker was confusing and should reflect the total number of questions completed in the entire quiz

Analysis

Users recognize that this profile setup will take a long time because this is part of a huge commitment. The variety of questions provided gives further insight into what users expect when searching for a co-owner.

Recommendation

Clarify the percentage completion in the tracker and adjust the “Go Back/Next” button placement to alleviate a long click journey through the quiz.

Score: Success

The screenshot shows a quiz interface with a progress bar at the top indicating 6 out of 8 questions completed. The main heading is 'Budget & Financials' with a calculator icon. The question is 'Do you pay your credit card bill off in full every month?'. There are three radio button options: 'People really do that?', 'If there's a balance, sure.', and 'No, but I pay more than the minimum balance due.'. Navigation buttons include '< Go Back', 'Next >', and 'Save & Complete Later'. A percentage tracker on the right shows 62% completion, highlighted with a red box.

We may consider clarifying the percentage tracker and adjust button placement in the next iteration of testing.

“I like that we get to answer these types of questions. It’s important to know all of this stuff when searching for a match.”